



Trustmark<sup>®</sup>



 **Globetrotter**

**ARGENTINA**

Iguazú | Buenos Aires | April 9-15, 2024

Travel Information





# PROGRAM

**April 9-12, 2024**

**Gran Melia Iguazú Hotel**

Ent. A Parque Nacional Iguazú S/N,  
N3370 Puerto Iguazú, Misiones, Argentina  
+54 3757 49-1800

**April 12-15, 2024**

**Alvear Palace**

Av. Alvear 1891, C1129AAA CABA, Argentina  
+54 11 4808-2100

## TIME ZONE

**During the trip, you will be:**

- 4 hours ahead of Los Angeles
- 2 hours ahead of Chicago
- 1 hours ahead of New York

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# GENERAL INFORMATION

## AIRLINE TICKETS

Your airline itinerary was emailed to you previously and booked based on the information you provided on your registration form. We have enclosed another copy of your itinerary that will also reflect any flight changes up to the date it was printed. Due to frequent schedule changes, please be sure to verify your flight times with your airline in advance of travel. Please make sure the name on your ticket appears exactly as it does on your passport. Your flights cannot be changed without incurring additional fees.

If you have any questions regarding your flights, or if you need another copy of your flight details, please contact the SDI Air Department at 312.924.8216 or kim.skrundz@sditravel.com.

## REQUIRED TRAVEL DOCUMENTS

**Do not forget your passport!** If you are a citizen of the U.S. or Canada, the only document you will need is a passport, **valid for six months after your return date.**

## TRAVEL PREPAREDNESS

**While travel insurance is not mandatory for Argentina, we recommend you purchase a plan to supplement or replace your domestic health insurance. Most domestic insurance providers do not extend coverage while you are out of the country or overseas. Buying a travel plan can help you stay protected against large out-of-pocket costs due to unforeseen illness or injury.**

If you do purchase travel insurance, we recommend you ask for a zero trip cost plan since you do not need coverage for the entire program. Plan cost varies based on several factors, including age and state of residence, and are your responsibility.

For more information, please visit the U.S. Department of State International Travel page.

## LUGGAGE AND PACKING

**Before leaving home, it is important you attach one of the enclosed custom Trustmark luggage tags to each piece of luggage, including your carry-on bag.**

These tags are necessary to expedite the handling of your bags at the airport and the hotel. These same tags will be used to identify your luggage on the return trip home, so please do not remove them. In addition, we suggest you place identification on the inside of each bag.

Most U.S. based airlines allow two checked bags, plus one carry-on bag per person. Checked bags are at your own expense. Each checked piece of luggage must not weigh more than 50 pounds. Any checked bag over 50 pounds may be assessed a fee by the airlines which is also at your own expense. We recommend you check online or call your carrier prior to your flight for current information relating to their checked luggage policy.

We strongly suggest you pack a change of clothes, your travel-sized toiletry items, medicines, eyeglasses, and other immediate necessities and valuable items with you in your carry-on bag. We also recommend you "cross-pack" your luggage with your guest by packing some of each of your items in different pieces of luggage, so if a piece of luggage is delayed, both of you will have clothing upon arrival in Argentina. If your luggage is lost in transit, be sure to file a claim with the airline before leaving the airport, advise your greeter once you leave Baggage Claim, and bring a copy of the claim form to the Trustmark Hospitality Desk, so your travel staff can follow up on it for you.



### IMPORTANT:

Please note that you will be taking an inter-Argentinian flight on Aerolineas Airlines to/from Iguazu Falls. Your fare includes one checked bag and one carry-on. Any additional baggage will be your responsibility.

**Aerolineas only allows 33 pounds for checked baggage**

**and 11 pounds for carry-ons. Fees will be assessed at**

**check-in for baggage weight overages or additional**

**baggage which is your responsibility. Baggage exceeding**

**50 pounds will not be allowed.** You may only purchase

up to 4 additional pieces of baggage in advance (up to

3 hours before the departure flight, or at the airport).

Please familiarize yourself with the Aerolineas baggage policy at [aerolineas.com](http://aerolineas.com).







## **IMPORTANT:**

Do not pack passports, airline itineraries or valuables in your checked luggage. For the safety of your luggage, do not place any valuables (such as jewelry or money), or electronics in your checked luggage. Also, when at the airport, always keep your luggage with you or have a trusted person mind it for you.

## **TRAVEL DAY**

For travel to Argentina, please check in at the airport at least three hours before your scheduled departure time. If you have any travel-related issues on your travel day, please contact SDI at 312.924.8216 (8 a.m. to 6 p.m. Central). If SDI offices are closed, call 800.975.8830 and reference the Sabre VIT code number SKW29 to the agent answering your call. If you are already in Argentina and the SDI offices are closed please call 682.990.2434. Communicate any flight changes to Jennifer Walter at 312.505.1951 or [jennifer.walter@sditravel.com](mailto:jennifer.walter@sditravel.com).

## **TSA REQUIREMENTS**

The U.S. Transportation Security Administration (TSA) allows travelers to carry travel size toiletries (3.4 ounces or less) that fit comfortably in one quart-size bag through security checkpoints. Liquids, gels and aerosols larger than 3.4 ounces must be packed in your checked luggage. After clearing security, travelers can purchase beverages and other items before boarding the aircraft.

Checked luggage is screened and may be opened by the TSA. Federal luggage screening guidelines recommend you do not lock your luggage. If you wish to lock your luggage, we recommend you use only TSA-approved locks which are available at most luggage stores.





## CHECKING LUGGAGE TO ARGENTINA

When possible, please check your luggage all the way through to Cataratas of Iguazu International Airport. The airport code is **IGR**. This code must be marked on your baggage claim tags by the airline in your originating city.

Depending on the airline, you may need to check your luggage through to the Ezeiza International Airport in Buenos Aires. The airport code is **EZE**. Upon check-in, please talk to the ticket agent in your home city airport to ensure you are checking your luggage correctly.

## CARRY-ON BAGS

Please note your carry-on bag must fit under the seat in front of you, or in the overhead compartment on the plane.

## ARRIVAL INTO ARGENTINA

If you arrive into Buenos Aires (**EZE**) please collect your luggage in baggage claim and proceed through Customs. Make your way to the public hall located through the sliding doors where you will be met by a uniformed representative holding a Trustmark sign. From here, you will be escorted to ground transportation and transferred to the domestic airport – Aeroparque Internacional Jorge Newberry (**AEP**). When you arrive, you will need to check-in and re-check your luggage on the Aerolineas flight, and pay for any additional luggage or overages as mentioned previously.

Upon your arrival in Iguazu Falls, after you collect your luggage, you will be met by a uniformed representative holding a Trustmark sign who will escort you to your ground transportation. The drive to Gran Melia Iguazu Hotel is approximately 20 minutes.

Once you arrive at Gran Melia Iguazu, proceed to the Trustmark Hospitality Desk located on the ground floor hall (-1 for the elevator), in front of Mercado Restaurant, where you will receive your room key and welcome materials. You may also meet with our local partner Alchemy to discuss optional activities. The hotel will require a credit card to cover any of your incidentals.



### IMPORTANT:

Upon landing in Buenos Aires, you may need to transfer to the Buenos Aires domestic airport before flying to Iguazu Falls.

## OPTIONAL ACTIVITIES

Please reference the activity confirmations provided in your packet. Please meet in the lobby of the hotel at least 10 minutes prior to activity departure times.

Activities can no longer be changed. If you decide to cancel or no-show refunds will not be given, and any portion of your \$650 Trustmark credit used to pay for the activity will be forfeited.

If your activity selections exceeded the \$650 per person credit, you will be sent an email payment link from our partner in Argentina, Alchemy. The additional amount must be paid in advance of arriving in Argentina or your activity may be canceled.





## MEALS

The majority of meals are included during the trip. You will enjoy breakfast at leisure in Mercado Restaurant at Gran Melia Hotel from 7:00 a.m. to 11 a.m. and at Alvear Palace in Buenos Aires in L'Orangerie from 7 a.m. to 11 a.m. daily. Please note: room service is not included. Some optional activities do not include lunch so please be aware, and plan accordingly.

Dinners will be a group dining experience. If you selected to dine at leisure for one or both of the hosted dine-arounds, you will be sent a pre-paid Visa card after the program for \$75 per person, per dinner to cover some of your expenses.

## CLIMATE & ATTIRE

April is the beginning of autumn in Argentina. Rains have lessened and temperatures are still warm and sunny, with cool and fresh nights. The average temperature in Iguazu Falls in April typically ranges from a high of 83 degrees to a low of 64 degrees. The average temperature in Buenos Aires is 72 degrees with a low of 59 degrees.

We suggest packing layers that you can put on or remove as needed. Light jackets, long sleeve tops and comfortable walking shoes are recommended.

**Casual attire** is appropriate for all daytime activities and smart casual for all evening events with the exception of the Farewell Dinner in Buenos Aires. Cocktail attire is appropriate at this event.

**Smart Casual** is a dress code that combines well-fitting, polished business wear with elements of causal attire – think sport coats, blouses, polo shirts, button-downs, chinos, dress pants, dark wash jeans, and polished, practical footwear.





## NAME BADGES

Please wear your name badge to the Welcome Reception and Dinner at Gran Melia Hotel on Tuesday, April 9. Name badges will not be worn for any other events.

## TIPPING AND GRATUITIES

Gratuities for Trustmark sponsored events, as well as bellmen, maid service and transportation, will be paid by Trustmark. When you are on your own, tipping is at your discretion. Although a service charge is typically included, if the service was good, consider tipping 10-15% of the bill as a 'thank you' to the server.

## PERSONAL ITEMS

Please use the in-room safe or a safety deposit box at the hotel to store your valuables.

## ADAPTERS

The voltage in Argentina is 220 volts and 50 Hz. There are two associated plug types in Argentina, types C and I. Plug type C is the plug with two round pins and plug type I is the plug with three flat pins in a triangular pattern. You will need to bring your own adapter. A hair dryer will be provided in each guest room.

## COMMUNICATION

The Trustmark Hospitality Desk will be attended by your SDI travel staff each day. At Gran Melia Hotel, we will be located on the ground floor (-1 in the elevator), in front of Mercado Restaurant. At Alvear Palace, we will be located in the Regence Room located on the first floor upon arrival, and then the Maria Antonieta Room, also on the first floor, for the remaining days. If you have any questions throughout the trip, please stop by to speak to a staff member.

## STAYING CONNECTED

Complimentary Wi-Fi access will be available at Gran Melia Hotel and Alvear Palace.

# TRUSTMARK HOSTS

**Carlos Minetti**

**Board Member**

(Carolina Hernandez)

*Key Biscayne, FL*

**Kevin Slawin**

**CEO**

(Kay Slawin)

*Northbrook, IL*

**Bill Gould**

**President and COO**

(Suzanne Chockrek)

*Edina, MN*

**John Anderson**

**EVP, Voluntary Benefits**

*Grayslake, IL*

**Dan Schmid**

**Vice President, Sales**

(Cindy Schmid)

*Danville, CA*

**Jim Crovatto**

**Regional Sales Vice President**

(Lizzie Crovatto)

*Glen Ellyn, IL*

**Jack Waldie**

**Regional Sales Vice President**

(Kathy Youngen)

*Windham, NH*

**David Fisher**

**Regional Sales Manager**

(Holly Fisher)

*Matthews, NC*

**Joe Goolsby**

**Regional Sales Manager**

(Mallory Goolsby)

*Naperville, IL*

**Frank Morang**

**Regional Sales Manager**

(Lynn Morang)

*Bradenton, FL*

**Shaun Urista**

**Regional Sales Manager**

(Aimee Urista)

*Dallas, TX*

# TRIP STAFF/ EMERGENCY CONTACTS

**Jennifer Walter (Primary)**

312.505.1951

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**Mario Vela**

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**Lisa Wilkinson**

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**SDI Meetings and Incentives**

For general inquiries, call 312.505.1951

For air travel inquiries, call 312.924.8216



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